

domestic violence

If you are the victim of any kind of violence by your partner — physical, psychological, threats, coercion, damage to the home, abuse of your children, etc. — you have the right and duty to report the situation to the authorities to prevent it from happening again. You can ask for a woman to deal with your case, and you should always expect and demand polite, professional treatment.

Who to call if you are attacked or abused:

- 062 (Civil Guard, in rural areas)
- 091 (National Police, in large towns and cities)

Where to get legal and psychological help:

- Social services of the local authority in the area where you live.
- Free telephone hotline: 900191010
- Offices of the Women's Institute.
- SAVA (Victims Assistance Service in Andalusia). Provide free protection and legal, psychological and social support services, advice, guidance and information for the victims of any kind of criminal offence in Andalusia.

SAVA addresses:

Almería:

C/ Canónigo Molina Alonso, 8-7º. C.P.: 04071

Tel.: 950002665

Fax: 950002666

Cádiz:

C/ Cuesta de las Calesas, s/n 1ª planta. Audiencia Provincial. C.P.: 11006

Tel.: 956011630

Fax: 956011612

Gibraltar & Algeciras Bay area:

C/ Emilio Burgo, 3 Entre planta. CP: 11207 Algeciras

Tel.: 956665190

Fax: 956657213

Cordoba:

Plaza de la Constitución s/n. Juzgado de Guardia. C.P.: 14071

Tel.: 957002460

Fax: 957002464

Granada:

Edificio Judicial de La Caleta. Avda. del Sur nº5 Planta 1ª. C.P.: 18014

Tels.: 958028758/9

958028760

Fax: 958028758

Huelva:

Palacio de Justicia - Alameda Sundheim nº28. C.P.: 21003.

Tels.: 959013865/6

959013867/8

Fax: 959013869

Jaén:

C/ Cronista González López, nº 1- bajo C.P.: 23007

Tel.: 953003047

Fax: 953003078

Malaga:

Palacio de Justicia Miramar (junto dependencias de Juzgado de Guardia)

Paseo de Reding, s/n. C.P.: 29016

Tels: 951035479/80

951035352

Emergencias

00856565

Seville:

Edificio de la Audiencia Provincial. Juzgado de Guardia de Detenidos. Prado de San Sebastián, s/n. C.P.: 41004

Tels.: 955005010

955005012

Fax: 955005011

Have no doubt about it — you can get a full protection order with some or all of these legal measures:

- **Civil:** Use of the home by the victim, suspension of visiting rights, withdrawal of the aggressor's child custody rights, fixing child-support amounts.
- **Criminal (affecting the aggressor):** imprisonment on remand, prohibition on residence, prohibition on proximity, etc.
- **Social:** All financial benefits and grants provided by the various authorities, particularly active insertion income.

How does this situation affect my residency status?

- **If you have no residency papers:** with the court protection order in your favour you can begin to apply for residency, which will be granted only if the aggressor is convicted.
- **If you are grouped with your husband** you can obtain a separate residency card from your husband if a court protection order has been issued in your favour. If you have any children who are grouped with your husband, they can be transferred to your residency permit.

When you report a case of abuse you must try to provide this information:

- Everything that happened — don't leave out any details.
- What form the violence took: physical, psychological, threats, coercion, damage to the home, etc., and whether any weapons or other instruments were used.
- Whether this is the first time you have been the victim of domestic violence. If it is not, whether you reported any previous incidents.
- A medical report on your injuries.
- Identification details of any witnesses to the violence.
- Before signing your statement (denuncia), read it and make any changes or additions you want, so that it is as accurate as possible.
- Make sure you get a copy of your statement.

integration units. addresses



- **Almería Provincial Council (Diputación de Almería), Albox Unit Community Social Services Centre:**

Ctra. de la Estación s/n. 04800 Albox -Almería-
Tel.: 950 633 244

950 633 243

Opening hours:

Monday-Friday from 8:30 am to 2:00 pm.



Fundación Municipal de Igualdad y Bienestar Social
Excmo. Ayuntamiento de Algeciras

- **Immigrants Service:**

Paseo de la Conferencia s/n. 11204 Algeciras
- Cádiz -

Tel.: 956 58 71 75

956 58 70 72

Opening hours:

Monday-Friday from 9:00 am to 2:00 pm



- **Almería Local Council (Ayuntamiento). Social Services Department:**

UTS. C/ Francisca Jiménez s/n 04003 Almería
Tel.: 950 271 477

Opening hours:

Monday-Friday from 9:00 am to 12:30 pm.



Ayuntamiento
de Cartaya

- **Cartaya District Council (Ayuntamiento), Social Services, Migrant Workers and Immigrants Office:**

Barriada Blas Infante nº 6. 21450 Cartaya
- Huelva-

Tel.: 959 392 477 478

Opening hours:

Monday-Friday from 9:00 am to 2:00 pm.



Ayuntamiento
de Lepe

- **Lepe District Council (Ayuntamiento), Social Welfare Department (Bienestar Social):**

Avda. Arboleda, 7. 21440 Lepe - Huelva -
Tel.: 959 64 52 80

Opening hours:

Monday-Friday from 9:00 am to 2:30 pm.



- **Moguer District Council (Ayuntamiento), Social Services (Servicios Sociales), Municipal Immigration Service:**

c/ Daniel Vázquez Díaz, 4. 21800 Moguer
- Huelva -

Tel.: 959 37 18 37

Opening hours:

Monday-Friday from 10:00 am to 1:00 pm.

(Wednesdays in Mazagón)



- **Mojón District Council (Ayuntamiento), Social Services Centre:**

C/ Olivos 28. 04745 La Mojón - Almería-

Tel.: 950 330 505

Opening hours:

Monday-Friday from 10:00 am to 2:00 pm.



- **Roquetas de Mar District Council (Ayuntamiento), Municipal Immigration Office:**

Pza. de la Constitución, 1. 04740 Roquetas de Mar
-Almería-

Tel.: 950 339 717

950 338 542

Opening hours:

Monday-Friday from 9:00 am to 2:00 pm.



- **Vícar District Council (Ayuntamiento). Las Cabañuelas Social Centre:**

Pza. de Cervantes, s/n
04738 Vícar -Almería-

Tel.: 950 555 333

Opening hours:

Monday-Friday from 9:00 am to 3:00 pm.



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